

ANNEX 1 – COMPLAINT FORM TEMPLATE

Please complete this form and send it using the contact details set out in the Terms and Conditions.

Provider:	
Identification:	Maximus Resort, a.s., Reg. no.: 26965437, with its registered office at Hrázní 327/4a, Kníničky, 635 00 Brno, registered in the Commercial Register with the Regional Court in Brno, Section B, File 4332
Customer:	
First name and last name:	
Date of birth:	
Address:	
Delivery address:	
Phone number:	
E-mail:	
Service order number:	
Services subject to a complaint:	
Description of the fault:	
Claim made in respect of defective performance <i>(Please describe what you require – your options are set out in the Terms and Conditions)</i>	
<i>Please attach proof of the contract – a copy of the invoice, purchase order, etc. – to this form. If you encounter any difficulties, please do not hesitate to contact us using the contact details provided above.</i>	
Date:	
Signature of the Customer:	